



SENTIPHARM

OPTIMIZING WAREHOUSE PROCESSES WITH SAP® SOFTWARE

Sentipharm AG, a member of the Schering-Plough Group, stores cold and ambient pharmaceuticals and distributes them worldwide to 103 countries. Sentipharm recently sought to optimize its performance and increase flexibility – without disrupting ongoing processes. For this the company turned to SAP® software.

QUICK FACTS

Company

- Name: Sentipharm AG
- Location: Boortmeerbeek, Belgium
- Industry: Life sciences – pharmaceuticals
- Products and services: Pharmaceutical distribution
- Employees: 118
- Web site: www.scheringplough.com
- Partner: akquinet IBS Belgium & International Business

Challenges and Opportunities

- Suboptimal software performance
- User-unfriendly software

Objectives

- Optimize functionality integrated in the standard software
- Increase throughput
- Automate and optimize processes
- Increase flexibility without disrupting ongoing processes
- Free up supervisors to concentrate more on value-added warehouse activities

SAP® Solution and Services

Task and resource management functionality found in the SAP® Extended Warehouse Management application

Implementation Highlights

- Processes optimized and demo version built collaboratively by warehouse manager and his supervisors, Schering-Plough, and external consultants
- Smooth go-live without interruption to ongoing processes

Why SAP

Optimal functionality to fit needs

Benefits

- 15% increase in output with same number of people
- Quicker picking and packing of deliveries
- 30% to 75% savings in time for shift supervisors, freeing them up to concentrate on more value-added jobs
- ROI in less than 6 months
- More flexibility in anticipating urgent requirements
- Clearer overview of the actual workload

Existing Environment

SAP R/3® software (functionality now found in the SAP ERP application)

“The output is faster than before; we have an overview of the actual workload in an easy way; and we only need to arrange the work once, then we can do something else.”

Steven Claus, Warehouse Manager,
Sentipharm AG





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